

**JAN-MARCH  
2022**

# St. Clair County Transit District/



## METRO LINK PROJECT DATA SUMMARY

From January to March, the team had 245 engagement attempts in St. Clair County. Thirty-nine riders were connected to services. Seventy-two riders that declined immediate services, did take a business card and referral information. Forty-six riders already had a business card from a previous engagement. The team had 82 interactions/engagements that were with riders that had contact with the team previously.

### POPULATION OF FOCUS:

#### Observation/Engagement Notes:

- Present as homeless—91riders
- Possess symptoms of intoxication/under the influence of substances—98 riders
- Experiencing symptoms of mental illness – 150 riders
- Panhandling 0 riders
- Loitering—16 riders
- Riding the train for excessive periods of time- 32 riders
- Requested STL Services—24 riders

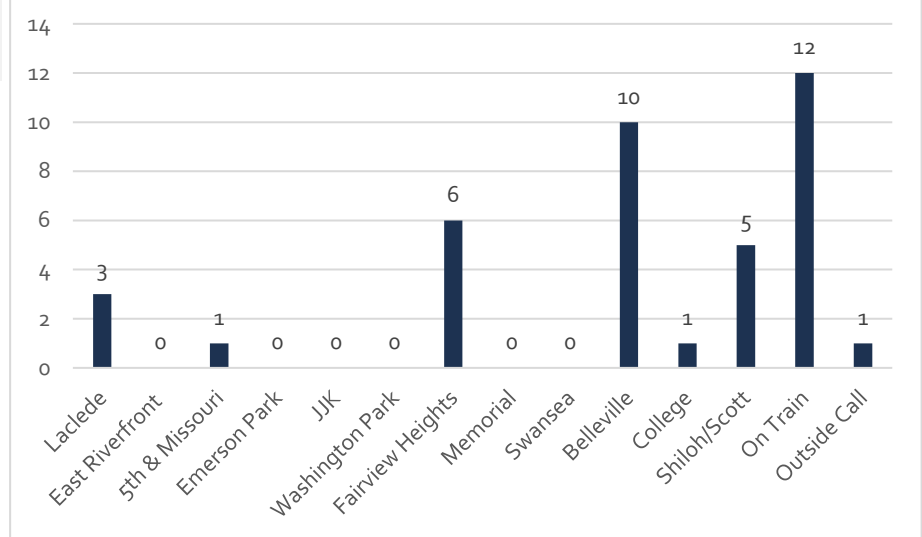
### HIGHLIGHTS:

- CHS staff transported 4 riders in the van and provided 23 additional riders with bus/train passes
- Staff provided 8 backpacks and tote bags with resources.
- The team received external calls/ texts for services and referrals from 11 individuals.

### ENGAGED RIDER DATA:

- 39 riders successfully connected to services

#### Direct service/referral by location/station:



#### Services that above mentioned riders were directly connected to:

